

March 19, 2025

**Follow-up notice on system disruption due to unauthorized access at a Zeon Group company**Zeon Corporation  
Tohpe Corporation

As reported on March 14, certain servers at Tohpe Corporation (Tohpe), a Group company of Zeon Corporation (Zeon), were unlawfully accessed by a third party, resulting in a system disruption. Further investigation has now revealed that some personal information of Tohpe's business partners and other related entities may have been compromised.

As of now, there has been no confirmed misuse of personal information. However, we deeply regret and sincerely apologize for any concern and inconvenience this may have caused to affected parties.

**Potentially compromised personal information** (38,498 records, consisting of the following types of information)

## 1. Business partner information managed by Tohpe (37,667 records)

(1) Information about representatives at business partners handling Tohpe paints and coating products (1,714 records)

(2) Information about delivery personnel at Tohpe product delivery destinations (up to 35,953 records)

- Details: Names of representatives and delivery personnel, business phone numbers, and business fax numbers
- This reflects current findings; the investigation is ongoing and more time may be required to fully assess the extent of the impact.

## 2. Tohpe employee account data (831 records)

- User ID issued by Tohpe
- Email address issued by Tohpe
- Name (Kanji)
- Name (Kana)
- Department name
- Organization code
- Employee number
- Telephone number
- Address
- Date of birth
- Date of joining and leaving the company

This compromised personal information may be misused for unsolicited phone calls, spam emails, or phishing scams. If you receive any suspicious emails or communications, please notify the Department of Corporate Communications, Corporate Sustainability Division, Zeon Corporation listed on page 2 of this notice.

**Actions taken by Zeon and Tohpe**

## 1. Reporting to authorities

A report regarding the potential compromise of personal information was submitted to the Personal Information Protection Commission of Japan on March 10, 2025.

## 2. Communication with those potentially affected

At present, Tohpe is still recovering its PC operations and email communications and directly notifying every affected individual still faces some challenges. Therefore, we are providing updates through notices on Zeon's website and fax notifications from Tohpe to affected companies. While we recognize that direct individual notifications would be preferable, we ask for your understanding under the current circumstances.

We continue to assess whether the incident will significantly affect our business performance, and we will promptly release an announcement as needed. Zeon and Tohpe fully acknowledge the gravity of this situation. With the cooperation of external cybersecurity experts, we are committed to identifying the root cause, strengthening information security measures, and implementing comprehensive preventive measures to avoid recurrence. Any further developments requiring disclosure will be communicated in a timely manner.

**Inquiries regarding this matter**

Paints and coating products business partners: Contact your Tohpe Corporation sales representative

Members of the press: Contact the Department of Corporate Communications, Corporate Sustainability Division, Zeon Corporation by phone (+81-3-3216-2747) or via the [Contact Form](#)