

March 14, 2025

Notice of system disruption due to unauthorized access at a Zeon Group company

Zeon Corporation

Tohpe Corporation

Tohpe Corporation (Tohpe), a Group company of Zeon Corporation (Zeon), experienced a system disruption on March 6, 2025, during which some of its servers may have been unlawfully accessed by a third party. An investigation is currently underway, with the assistance of external cybersecurity experts, to assess the full extent of the impact and implement the necessary recovery actions. However, determining the scope of the incident may take some time. We sincerely apologize for any inconvenience and concern this may cause to customers, business partners, and other stakeholders.

Incident overview

On March 6, 2025, a system disruption was detected in certain servers used by Tohpe. Immediate action was taken to contact the server maintenance vendor and implement the necessary security measures, including disconnecting the affected servers from the network. A subsequent investigation by Zeon's Computer Security Incident Response Team confirmed the likelihood of unauthorized access.

Current status and next steps

Since information from the affected servers may have been compromised, Tohpe is working closely with external cybersecurity specialists to minimize any impact on stakeholders. Additionally, we have already issued reports and consulted with the Personal Information Protection Commission of Japan, law enforcement, and other relevant authorities.

No issues of concern have been identified beyond Tohpe, as the company's servers and networks operate independently from Zeon and other Zeon Group companies.

Shipment of Tohpe paints and coating products

Tohpe is making every effort to ensure the continued shipment of its paints and coating products. Customers affected by this issue have already been notified via fax with details similar to this announcement. Furthermore, Tohpe's Orders and Logistics Department and sales representatives will directly contact individual customers regarding shipment arrangements.

Potential impact on business performance

We are currently assessing whether the incident will significantly affect our business performance, and we will promptly release an announcement as needed. Zeon and Tohpe fully acknowledge the gravity of this situation. With the cooperation of external cybersecurity experts, we are committed to identifying the root cause, strengthening information security measures, and implementing comprehensive preventive measures to avoid recurrence. Any further developments requiring disclosure will be communicated in a timely manner.

Inquiries regarding this matter

Paints and coating customers: Contact your Tohpe Corporation sales representative

Members of the press: Contact the Department of Corporate Communications, Corporate Sustainability Division, Zeon

Corporation by phone (+81-3-3216-2747) or via the [Contact Form](#)